

# IT Service Tariffs

## Balancing costs with great service

Running any organization is difficult enough without the added complexity of supporting your IT infrastructure. So why not let us help you ?

We've got years of technical experience with information technology and will be able to assist you in understanding and supporting your technical requirements. We also offer SLA's (Service Level Agreements) for added ease of mind.

Our services include:

- Computer repairs
- Virus removal
- Upgrades
- Networks
- Internet
- Printers
- Software

We have created a range of options to best suite your budget. From our entry level Bronze support package to the more comprehensive Platinum support package .

We're also able to tailor a solution to your specific needs. No matter what your requirements, we'll have your IT infrastructure sorted — quality assured.

The tariffs below are available from 1 month to 2 year contracts. The ad-hoc rate being R 320 per hour. Aside from cost-effective pricing, you'll finally have predicable and reliable IT support so you can focus on what's really important.



## Contact us

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## Maintenance/Service Tariff Schedule

Support Package	Monthly Savings *	Hours of Monthly Support	Hourly Savings *	Hourly Rate*
Bronze Support	R 240	12	R 20	<b>R 300</b>
Silver Support	R 800	20	R 40	<b>R 280</b>
Gold Support	R 1 680	28	R 60	<b>R 260</b>
Platinum Support	R 2 880	36	R 80	<b>R 240</b>

\* Excludes VAT and critical call-outs. Subject to the terms and conditions of the maintenance contract.